

Ongoing Support

Is my network running ok?

What software do I buy?

Managing computers, computer networks and network security is an ongoing process. Each month new software, new virus, or a new upgrade becomes available. Ongoing support allows for your computers and computer networks to run smoothly. By arranging regular scheduled maintenance we can identify problems before they become threatening to your business. The ideal time to identify and resolve technical problem is before it occurs.

Ongoing support allows you to free your mind from the technology challenges, and focus on running your business.

Ongoing support includes:

- Deploying new software updates as they become available
- Monitor event logs from servers, firewalls, and workstations
- Verify that antivirus software is functioning correctly
- Address any issues that may arise
- Backup/Restore data
- Perform software/hardware upgrades
- Network design and implementation
- Server installations
- Ordering new parts and supplies
- Fix email, printer and other issues
- Give fair and honest expert advice
- Ongoing network documentation
- Evaluate new products for your business
- Establish computer usage policy
- Project planning
- Remote support

